Qlik View

QLIKVIEW FOR SUPPLY CHAIN: IT MANAGEMENT

Ensuring effective allocation of IT resources

CHALLENGE

Constantly evolving technology and market changes place increasing demands on IT departments while manufacturers are focused on reducing costs; meaning all IT investments must show a justified return on investment.

IT departments are responsible for managing assets, monitoring systems and service level agreements, rationalizing licence inventory, managing project portfolios and other technology initiatives. Many manufacturers operate globally and must scale technology assets and staff numbers up and down, while ensuring employees are fully equipped to be successful.

Properly managing this process and controlling costs requires an effective IT management solution, and frequent communication across departments and organizations.

SOLUTION

QlikView and the partner community have built a number of 'QlikView Apps' to address and demonstrate capabilities related to this supply chain solution area.

QlikView for IT Management apps empower individuals and groups to make faster and better informed decisions by allowing them to:

- Manage performance of service, SLA's and resource efficiency including cost per call, cost per server, employees per server etc
- Manage capacity measures such as GB per user, growth per month, type of growth and bandwidth
- Use customer service as a key differentiator and provide detailed analysis of Governance across compliance, security and data loss prevention
- Monitor inventory of both fixed assets and licences and perform comparative analysis of upcoming new hires and planned recruitment positions to foresee the future needs
- Implement and roll out new analysis capabilities on time and within budget

Example: IT Asset Management App

> " QlikView has made my team look like heroes. With it, we are able to give everyone – from top management to line managers on the plant floor – the tools and ability to make decisions based on data, not hunches. And we do so within days, sometimes hours. "
>
> Todd Graham, IT Business Analyst, US Synthetic Corporation

CUSTOMER EXAMPLES

- Atlas Copco – garnered significant annual IT cost savings
- Lifetime brands – QlikView technology achieved a 99% reduction in time spent on sales-related reporting and reduced audit time from 3 weeks to 2-3 days
- Fila – QlikView deployment resulted in in-depth reporting, multi-dimension query capabilities. Also, the user-friendly interface required less IT support for inexperienced business users
- Top global organisation – deployed balanced scorecards to 500+ leaders across the global IT organization, giving complete top-to-bottom visibility for process goals, people/staffing around IT services, project management and financial metrics
- WD-40 – reduced man hours required for analysis and reporting and minimized demands on limited IT resources through self-service analysis capabilities
- Sandvik – uses QlikView to monitor IT system capacity and usage to optimize performance and delivery

ABOUT QLIKVIEW

QlikView is the leading Business Discovery platform, delivering true self-service BI that empowers the business user by driving innovative decision-making.

Contact your QlikView representative to schedule a discussion and live demonstration related to this solution area.

Visit us at: http://www.qlikview.com/us/explore/solutions/industries/manufacturing
http://www.qlikview.com/us/explore/solutions/industries/consumer-products/retail-wholesale-distribution
http://www.qlikview.com/us/explore/solutions/industries/consumer-products/consumer-products

---

QlickiT is an *Elite* **QlikView** Business Partner

QlickiT Limited – your **QlikView** Representative
Units 58-59, Century Business Centre
Manvers, Rotherham, South Yorkshire, S63 5DA

Tel: 01709 300230   Email: info@qlickit.co.ok   www.qlickit.co.uk

QlickiT
Intelligent Technology